

SeaLandAir Travel, Inc. Fee Structure.

All fees are non-refundable and due at the time of booking.

Before we begin our research and officially open your itinerary, we require an upfront **\$50 Professional Vacation Design Fee per itinerary**. Here is what is included:

- **Custom Research & Design:** Full access to our industry connections, preferred supplier rates, and destination expertise to source the perfect options for your trip.
- **1-Hour Consultation:** A dedicated one-hour session (in-person at our Paw Paw office or over the phone) to review your options and refine your itinerary. *(Please note: meeting time beyond the first hour is billed at \$25 per 30-minute increment).*
- **Dedicated Advocacy:** Professional support from our local team throughout the entire lifecycle of your trip—from planning until you return home.

Please note that this is a professional service fee; it is non-refundable and separate from your final vacation total.

Booking Fees:

- **All-Inclusive Package:** \$50 per room booking (usually included in booking unless otherwise specified).
- **Cruises (Ocean or River):**
 - \$50 per cabin for sailings of 5 days or more, or balcony/suite cabins.
 - \$100 per cabin for sailings of 4 days or less, or inside/outside cabins.
- **Escorted Tour:** \$50 per booking.
- **Hotel Only:** \$50 per booking.
- **Air Only:** 10% of the final airfare cost with a minimum of \$50 (includes bags and seats).
- **Train Only:** 10% of the final cost with a minimum of \$50.
- **Custom Vacations / Multiple Hotel Stays:** \$100 to \$500, depending on the scope of work. This applies to bookings with more than one stop, multi-city itineraries, or those requiring extensive planning time.

Fees After Booking:

- **Reservation Changes (after booking is completed):** \$50 to \$250, depending on the scope of changes (e.g., date changes, destination changes, or other major/time-consuming modifications).

- **Hold Times (if needed for reservation changes):**
 - \$25 per hour during office hours.
 - \$50 per hour after hours.
 - \$100 per hour during holidays.
- **Name Changes / Corrections:** \$25 to \$100, depending on the time required for correction.
- **Insurance Claim Submission:** \$250. We can submit the initial claim, but all subsequent communication will be directly between you and the insurance company for privacy reasons.
- **Cancellation Fee:** \$50 to \$250 in most cases, typically equivalent to the booking fee, except for more time-consuming cancellations.
- **Wedding Cancellation Fee:** \$250 to \$1000, dependent on the agency's invested planning time.